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## United States Senate

COMMITTEE ON  
HOMELAND SECURITY AND GOVERNMENTAL AFFAIRS  
WASHINGTON, DC 20510-6250

March 31, 2014

The Honorable Eric K. Shinseki  
Department of Veterans Affairs  
810 Vermont Avenue, N.W.  
Washington, D.C. 20420

Dear Mr. Secretary:

As you know, on January 14, 2014, I wrote to you to request a briefing from the Department of Veterans Affairs (VA) on VA's accreditation of individuals to provide counsel and services to veterans. Thank you for providing the Subcommittee with this briefing.

I am writing to request additional information to further assist the Subcommittee with its investigation. Please provide the following information and any related documents:

- (1) Copies of complaints that VA has received regarding its accreditation program in the past five years, including complaints about specific accredited professionals, and
- (2) Details of any actions that VA has taken on these complaints.

I request that you provide this information as soon as possible, but in no case later than **April 18, 2014**. If you determine that you will be unable to make a complete production by this date, please contact Subcommittee staff to discuss possible modifications to this schedule.

The jurisdiction of the Subcommittee on Financial and Contracting Oversight is set forth in Senate Rule XXV clause 1(k); Senate Resolution 445 section 101 (108<sup>th</sup> Congress); and Senate Resolution 64 (113<sup>th</sup> Congress).

Please contact Cathy Yu with Senator McCaskill's Subcommittee staff at (202) 224-9383 with any questions. Please send any correspondence relating to this request to the Subcommittee's clerk at [Kelsey\\_Stroud@hsgac.senate.gov](mailto:Kelsey_Stroud@hsgac.senate.gov).

Sincerely,



Claire McCaskill  
Chairman  
Subcommittee on Financial and  
Contracting Oversight

The Honorable Eric K. Shinseki  
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cc: Ron Johnson  
Ranking Member  
Subcommittee on Financial and  
Contracting Oversight